

**From:** Craig Morehouse  
**To:** Microsoft ATR  
**Date:** 1/14/02 7:34pm  
**Subject:** Make the penalty more harsh. Ban them from government use!

Dear Sirs;

I have been an IT professional for 22 years, and am currently CEO of a high-tech Printing and Publishing firm.

12 years ago, I had to sue Microsoft because they refused to license me a product that was already 5 years obsolete and out of production, one that I could not even BUY if I wanted to. I was trying to pay them for their MS-DOS 2.1 from 1984, and they wouldn't allow it. They wanted me to license their current version only. Well, I wanted the OLD version because I wanted to distribute a collection of OLD programs, and needed that particular version of COMMAND.COM to make the disk bootable and the programs runnable. The current version wouldn't work; the programs would freeze, which is a result of deliberate engineering on their part as well.

This is a sample of their attitude. They treat customers like cattle, and they treat their Dealers like slaves.

In all my 22 years, I have NEVER, not on one occasion, had a Microsoft product become my Product of Choice on its merits. On a couple of occasions, they ranked as high as 2nd or 3rd, (this was their Microsoft Pascal and Microsoft Fortran compilers in the mid 80's, but even then they were not the best product available.)

This company has succeeded like the Mob operations of New Jersey and Chicago, and I think there was clear evidence to that effect in the trial.

They deserve nothing but the harshest treatment, and they should be banished from authorized use by the U.S. Government, their largest customer.

Craig Morehouse  
President and CEO  
The Foundation Project Inc.  
Winter Park, FL.